

## Re: HP Pavilion ZE4600 Power on Password

**Source:** <http://www.derkeiler.com/Newsgroups/alt.computer.security/2005-08/0597.html>

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**Date:** 08/30/05

Date: Tue, 30 Aug 2005 01:06:11 +0200

On 29 Aug 2005 15:28:49 -0700, "madscientist"

<[nathan.samora@gmail.com](mailto:nathan.samora@gmail.com)> wrote:

>I am working on a laptop for a friend of mine he bought used. It came  
>with a power on password and drivelock password. I went into the BIOS  
>and used the option to reset the password for the admin and also for  
>the drivelock. I entered the old passwords for each and in the new  
>password and confirm password field I just hit the Enter key. Now the  
>power on password won't accept the enter key (blank field) or the old  
>password. I cannot access floppy drive or bios as it comes on as soon  
>as the POST test completes. I have disassembled the laptop and removed  
>the CMOS battery but I have heard the passwords are stored in a  
>security chip on the mobo. Is there any way to reset this password, get  
>ahold of the admin password, or short out the password chip, resetting  
>the security chip? I tried to call HP, but as I looked at the bottom of  
>the laptop, the serial number label is gone. The guy my friend bought  
>it from claims it is not "hot" but cannot provide the original manual  
>or the label with the s/n (very fishy). HP cannot do anything without a  
>s/n unfortunately. Any help would be appreciated.

Your friend should ask for a refund and return it.

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Jim Watt

<http://www.qibnet.com>