

Re: Penetration Testing Scheduling

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- *From:* Dotzero <dotzero@xxxxxxxx>
 - *Date:* Mon, 28 Apr 2008 16:48:08 -0400
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On 26 Apr 2008 19:58:37 -0000, Yousif@xxxxxxxxxxxx <Yousif@xxxxxxxxxxxx> wrote:

I've heard a lot of folks say that telling your customers exactly when you will begin the testing is not suitable, but I'm not sure as to why they that... Can anyone define for me the right approach? -- Do you plan the assessment and let them know it's within a week or so, or do you simply inform them the date and time specifically?

I always require the vendor to provide specific dates and timeframes as well as originating IP addresses if a pentest involves our production environment. I provide this information to the IDS team but may only give a general heads up to neteng and other teams. We also have a requirement that we have direct phone numbers for the pentest team. If we see anything untoward I will contact them. I also expect them to contact me immediately if they think they "broke" something.

This is all part of the contract.

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