Symantec AV signature corruption

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From: Ben Reardon (*ben.reardon@TELSTRA.COM*)
Date: 02/13/03

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Date:         Thu, 13 Feb 2003 13:22:03 +1000
From: Ben Reardon <ben.reardon@TELSTRA.COM>
To: NTBUGTRAQ@LISTSERV.NTBUGTRAQ.COM
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Just a quick heads up to anyone using Symantec AV.

The Norton anti−virus definitions file for 11th Feb 2003 (.004 I am told) was somehow corrupted. In our fairly large environment, all workstations that received that update no longer had working AV.

Our test labs with newer versions of NAV have experienced similar issues.

We are finding that manual steps are required to get NAV working again with working signatures are rather cumbersome.

Symantec seems to be keeping the info very close to their chest. They do acknowledge the problem happened yesterday if you call with an issue regarding it. However I couldn't find any mention anywhere else.

ben

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