

## FW: Win2K security roll out package and citrix xp

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*From:* Robert Dennis ([rdennis@ALPHAPROTECH.COM](mailto:rdennis@ALPHAPROTECH.COM))

*Date:* 04/11/02

Date: Wed, 10 Apr 2002 19:56:38 -0400  
From: Robert Dennis <[rdennis@ALPHAPROTECH.COM](mailto:rdennis@ALPHAPROTECH.COM)>  
To: [NTBUGTRAO@LISTSERV.NTBUGTRAO.COM](mailto:NTBUGTRAO@LISTSERV.NTBUGTRAO.COM)

I found this same this same problem with Citrix XP, running NFuse v1.5.

### Environment

—Citrix Metaframe XP Server Farm accessed via Published Applications  
—Citrix NFuse web server serving the access to the Published Applications through IIS 5.0 on Windows 2000  
—After installing the Security Rollup Package, users were able to login through Citrix NFuse login screen, but when the list of apps were to appear, a message stating "There was an error generating the app list: An error occurred while encoding a .GIF file. Pleae make sure that the path exists and the appropriate user account has sufficient permission to write and delete files"

It turns out that the Security Rollup package turns off write access to wwwroot (and all subfolders) for all users except certain privileged groups. Regular users do not have access to write to your web directories (a good thing) however, this setting is recursive, and, as in this case, directories that are used as temp directories are not accessible to the user.

To resolve this issue, I audited file access on the IIS server and found a Citrix directory, under the root web, that the Citrix user needs full write and delete privileges to render the web pages that Citrix NFuse works with.

I do not know if this is similar, but I did find this through a test environment, and probably shows, yet again, why ALL patches and updates need be run through a test environment before going live.

Regards,

Robert Dennis  
Network Admin  
Alpha Pro Tech  
ph 905 479-0654 x233  
fax 905 479-9732

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-----Original Message-----

From: Philip Walley [mailto:[philip.walley@CONSULTRIX.NET](mailto:philip.walley@CONSULTRIX.NET)]

Sent: Tuesday, April 09, 2002 10:27 AM

To: [NTBUGTRAO@LISTSERV.NTBUGTRAO.COM](mailto:NTBUGTRAO@LISTSERV.NTBUGTRAO.COM)

Subject: Win2K security roll out package and citrix xp

FYI..

I recently cam across a situation with the security roll out package. It seems that installing this update on a Citrix XP server will cause authentication to fail for all users except admin. While I do not know the specifics of what occurs, users will be told that "the login credentials supplied are incorrect, please make sure caps lock is not on. Etc."

I contacted Citrix to learn that they are aware of this authentication issue and was supplied a hotfix by them. I did have to install the hotfix ( in install mode) a couple of times before it actually worked on the servers.

Philip D. Walley  
Network Consultant  
Consultrix Technologies  
Phone: 601-956-8909 ext. 305  
Fax: 601-956-8409

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