

Re: Problems with MS01-052 – Microsoft responds

Source: <http://www.derkeiler.com/Mailing-Lists/NT-Bugtraq/2001-11/0068.html>

From: Russ (Russ.Cooper@RC.ON.CA)

Date: 11/08/01

Message-ID: <E9A01F52DC939448BBDE44ED2E1C468F23CCB1@muskie.rc.on.ca>
Date: Thu, 8 Nov 2001 08:48:25 -0500
From: Russ <Russ.Cooper@RC.ON.CA>
Subject: Re: Problems with MS01-052 - Microsoft responds
To: NTBUGTRAO@LISTSERV.NTBUGTRAO.COM

As you may or may not know, I asked Microsoft to provide a detailed response to the situation that culminated in the Terminal Server hotfix, MS01-052. In testimony to the normally close relationship between Microsoft and NTBugtraq posters, I received the following yesterday from Steve Lipner. Steve Lipner is Microsoft's Directory of Security Assurance, and oversees the Microsoft Security Response Center and the Secure Windows Initiative.

Cheers,
Russ – NTBugtraq Editor

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-----Original Message-----

From: Steve Lipner [<mailto:slipner@windows.microsoft.com>]
Sent: Wednesday, November 07, 2001 12:35 PM
To: Russ
Subject: RE: Problems with MS01-052

Russ,

I wanted to get back to you and respond to your comments on the problems with MS01-052.

First, I'd like to say that you raise an entirely fair point: why should customers trust Microsoft to autoinstall patches to their systems when an error like this can occur?

Let me first summarize what happened, and then I'll tell you what we're doing about it.

The problem with the patch for MS01-052 resulted from an error in the test group. The terminal server patch was initially developed for Windows 2000, and then its release was put on hold while the development and testing of the NT4 patch was completed.

NT-Bugtraq: Re: Problems with MS01-052 – Microsoft responds

While the NT4 fix was being developed and tested, two private hotfixes (hotfixes developed to respond to individual customers' problems unrelated to the security bulletin) affecting the same Windows 2000 Terminal Server modules as were included in MS01-052 were developed, tested, and released. When it came time to release the security bulletin, because of a clerical