

Re: [Full-Disclosure] Anti-MS drivel

Source: <http://www.derkeiler.com/Mailing-Lists/Full-Disclosure/2004-01/0977.html>

Bart.Lansing_at_kohls.com

Date: 01/23/04

To: full-disclosure@lists.netsys.com, full-disclosure-admin@lists.netsys.com

Date: Fri, 23 Jan 2004 12:58:34 -0600

Tobias, I have to tell you that >>Customer is king. When a customer "makes a mistake" then it's not his own but the vendor's mistake.<< is getting old.

1. If the customer decided to make a sharp left turn at 120 kph on an icy mountain road and slid his car off the side of the cliff...or...

2. If the customer decided to ignore the product warnings and popped that can of beans in the microwave then stood there with his face against the window to watch...or...

3. If the customer decided to go scuba diving at 100 meters, ignored the guages that told him he was out of air, then decided to rocket to the surface as fast as he could so he could get a breath...

THE CUSTOMER MADE A MISTAKE

Bart Lansing
Manager, Desktop Services
Kohl's IT
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full-disclosure-admin@lists.netsys.com wrote on 01/21/2004 12:07:04 PM:

> *Hi yossarian,*

>

> *Am Mi, den 21.01.2004 schrieb yossarian um 02:04:*

> ...

> > *So, basically, you are blaming the MS people for building a UI that can be*

> > *used by anyone.*

>

> *You haven't understood. Basically _I'm_ blaming "the MS people" for*

> *building a product that _can't_ be used by anyone but _is_ used by*

> *anyone.*

>

Full-Disclosure: Re: [Full-Disclosure] Anti-MS drivel

- > *If anyone can use Windows, Office and so on then why the heck are there*
- > *still that many virus and worm breakouts? Obviously MS Windows and*
- > *Outlook are not easy to use.*
- >
- > *Read my other posts.*
- >
- > *Customer is king. When a customer "makes a mistake" then it's not his*
- > *own but the vendor's mistake.*
- >
- > *cheers,*
- > *Tobias*
- >
- > _____
- > *Full-Disclosure – We believe in it.*
- > *Charter: <http://lists.netsys.com/full-disclosure-charter.html>*

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Charter: <http://lists.netsys.com/full-disclosure-charter.html>